

Dear Heartland Community Credit Union Member,

We are excited to announce that effective December 1, 2020 Heartland Community Credit Union will be merging with CSD Credit Union! CSD has been serving the Kansas City community for over 60 years with the mission of providing financial services at a fair and equitable rate. So what does this mean for you?

Accounts / Loans

Effective December 1, 2020 your accounts and loans will automatically transfer to CSD Credit Union. On that date, your account number will change to eight digits by placing a "1" and adding as many zeros as necessary at the beginning of your current account number to reach eight digits. For example, if your current account number is 1234 your new account number will be 10001234. If your account number is 12345 your new account number will be 10012345.

Debit Cards / Credit Cards

Your debit and credit cards will continue to work as usual.

Payroll Deposits / ACH

Payroll deposits and ACH transactions will continue to process as usual.

Checks

Checks that you have written will be honored and you can continue to use your remaining checks. Checks can be reordered by contacting CSD Credit Union at 816-763-4020.

Online Banking / Mobile Banking

After November 30, 2020 you will need to register for new online banking and mobile banking services by visiting www.csdcu.org.

Branch Locations

The Heartland Community branch will close on November 30, 2020. Starting December 1, 2020 you will need to conduct your banking business at CSD Credit Union located at 8510 E. Bannister Rd, Kansas City, MO 64134.

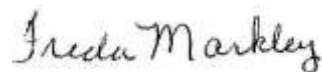
Hours of Operation

CSD Credit Union is open 9:00a – 5:00p Monday through Friday and 9:00a – 12:00p on Saturday. Due to COVID-19 the credit union is currently offering all services through the drive-thru or by phone at 816-763-4020.

We are committed to making this exciting transition a seamless experience with no interruption in the products, services, and account access that you rely on every day. If you have any questions please contact CSD Credit Union at 816-763-4020 or visit www.csdcu.org.



Ceslie Henry
Board Chairperson
Heartland Community Credit Union



Freda Markley
Board Chairperson
CSD Credit Union